

Complete to win a registration to the 2019 HJA National Conference!

**Thank you for participating in the 2018 census of health justice partnerships (HJPs)**

With this census, we aim to collect important information from both the health and legal partners of every HJP in Australia in the 2017-2018 financial year. For that reason, your participation is crucial.

#### Completing the survey

- This is the health partner survey. Please complete one survey for each HJP you are involved in.
- The survey should be completed by someone who knows about the work of the HJP within the health setting in the 2017-2018 financial year.
- The survey may take up to 25 minutes to complete, but will automatically skip sections not relevant to your health service or HJP.
- If you cannot answer a question, you are able to move on and then come back to that question using the 'previous' 'next' buttons. There is a place at the end of the survey to add any additional comments you may like to make.
- You do not have to complete the whole survey in one sitting. To restart where you left off, just click on the link in the email invitation. If you used a web link to start the survey, your browser must allow cookies to do this, and you will have to come back to the survey from the same computer and browser. Please complete by Friday 9 November 2018.

#### Contact us

If you have any questions or problems filling out this survey, please contact Health Justice Australia: [healthjustice@healthjustice.org.au](mailto:healthjustice@healthjustice.org.au)

Who is completing this survey?

1. What is your name?

2. What is your email address?

3. Would you like a PDF copy of your survey responses, once completed?

Yes

No

4. What is the name of your health justice partnership?

(Please tick if you do **not** consider this to be a health justice partnership)

HJP or service name:



2018 census of HJPs: health partner survey

Not an HJP?

5. How do you describe your service?

A place-based service hub (with other services in an community setting)

An integrated service (where the lawyer is employed by the health service)

A legal outreach clinic in a health setting (run by the legal service but not as a partnership)

Other (please describe)

**We will continue to use the term 'HJP' in the questions that follow. Please take this to refer to your service.**



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6. What is your position at the health service?

7. What is your role in relation to the HJP?



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Health or community partner(s)

8. What is the name of your health service?

9. Are there other health or community service partners in the partnership?

- No
- Yes
- Don't know



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10. What are the names of these health or community partners?

1.

2.

3.



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The legal partner(s)

11. Please name the legal service partner(s) in this HJP.



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When your HJP commenced

12. In what month and year did HJP lawyers start seeing patients/clients?

Month

Year

We are planning an HJP.  
Due to start:

13. Did your HJP cease operating during 2017-2018, for a period or permanently?

- No
- Yes, temporarily or partially
- Yes, permanently



2018 census of HJPs: health partner survey

### The setting(s) for your health justice partnership

14. In how many separate service settings (e.g. separate hospitals, sites or community health services) did this HJP operate in 2017-2018?

If your HJP works across different sections within the one health location, please count this as one setting.

15. Which of the following best describes the service setting(s) for the HJP?

- Hospital setting
- Primary health setting
- Other (please specify)



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### Hospital setting

16. From which parts of the hospital are patients referred to the HJP?

- |   |   |
|---|---|
| <input type="checkbox"/> The whole hospital     | <input type="checkbox"/> Intensive care |
| <input type="checkbox"/> Allied health          | <input type="checkbox"/> Maternity      |
| <input type="checkbox"/> Emergency              | <input type="checkbox"/> Mental health  |
| <input type="checkbox"/> Generalist social work | <input type="checkbox"/> Oncology       |
| <input type="checkbox"/> General ward           |   |
| <input type="checkbox"/> Other (please specify) |   |



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## Primary health setting

17. Please indicate the type of primary health setting

- |   |  |
|---|--|
| <input type="checkbox"/> Aboriginal or Torres Strait Islander medical or health | <input type="checkbox"/> Generalist community health       |
| <input type="checkbox"/> Aged care  | <input type="checkbox"/> General practice                  |
| <input type="checkbox"/> Allied health  | <input type="checkbox"/> Maternal and child health service |
| <input type="checkbox"/> Alcohol and other drug service                         | <input type="checkbox"/> Mental health                     |
| <input type="checkbox"/> Counselling  | <input type="checkbox"/> Refugee health                    |
| <input type="checkbox"/> Other (please specify)                                 |  |



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## Geographic locations

18. In what location(s) did the HJP deliver services in 2017-2018?

Postcode(s) and/or

Suburb(s) or region(s)



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## People accessing your health service and the HJP

19. Does the health service where the HJP is located **target** particular patient/client groups?

- No, we serve the general community
- Yes (please specify target populations)

20. We are interested in the profile of patients/clients accessing the health service where the HJP is located.

Thinking of 2017-2018, please estimate the proportion of people who were:

	None/few (eg <15%	Some (eg 15-50%)	More than half (eg 51-85%)	Most/all (eg >85%)	Don't know
Experiencing economic disadvantage (reliant on social security benefits, no or limited income)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aged 16-24	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Older (Aged 65+, or 55+ if Indigenous)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aboriginal or Torres Strait Islander peoples	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
From culturally and linguistically diverse communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with a physical disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with a mental illness and/or addiction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with other chronic health condition(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with an intellectual or psycho-social disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeless or at risk of experiencing homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At risk of or experiencing family violence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LGBTQI+	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Women	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeat users of your health service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Would benefit from assistance from a lawyer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please indicate population group)

21. Thinking of those patients/clients that were referred to the HJP, what types of health issues brought them into the health service (e.g. injury, pregnancy, specific chronic diseases)?

## Referral procedures

22. Are there referral procedures from your health service **to the HJP lawyers**? (select all that apply)

- There are no referral procedures from the health service to the HJP lawyers
- There are informal referrals from the health service to the HJP lawyers (e.g. opportunistic referral based on hallway conversation or personal relationships)
- There are formal (agreed and documented) referral procedures from the health service to the HJP lawyers
- Don't know
- Other (please specify)

23. Are there referral procedures from the HJP lawyers **to your health service**? (select all that apply)

- There are no referral procedures from the HJP lawyers to the health service
- There are informal referrals from the HJP lawyers to the health service (e.g. opportunistic referral based on hallway conversation or personal relationships)
- There are formal (agreed and documented) referral procedures from the HJP lawyers to the health service
- Don't know
- Other (please specify)

24. What were the most common legal problems that health staff referred to the HJP in 2017-2018?

25. In 2017-2018, did **HJP lawyers** provide information to health professionals about any legal issue facing clients/patients (secondary consultation)?

- Yes
- No
- Don't know

26. In 2017-2018, did **health partner** professionals provide information to HJP lawyers about any health issue facing patients/clients (secondary consultation)?

- Yes
- No
- Don't know



### Coordinated support

27. In 2017-2018, did lawyers participate in any clinical team discussions (e.g. case conferences, care planning meetings, handover meetings)?

- Yes
- No
- Don't know

28. In 2017-2018, did lawyers and health professionals coordinate the legal assistance to a client with the health care provided to that client?

- Yes
- No
- Don't know



29. In 2017-2018, did lawyers and health professionals otherwise share the 'case management' of a client with the health service?

- Don't know  Yes
- No
- Please describe



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### Interdisciplinary training

30. In 2017-2018, have **HJP lawyers** provided any professional development or training to health professionals in your organisation?

- Yes
- No
- Don't know



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31. What topics were covered in these sessions?



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32. In 2017-2018, have **health professionals** provided any professional development or training to the HJP lawyers?

- Yes
- No
- Don't know



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33. What topics were covered in these sessions?



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### Systemic advocacy and systems change

34. In the 2017-2018 financial year, has your HJP undertaken policy advocacy or law reform activities as a partnership, over and above any advocacy work undertaken by the individual partner organisations?

- No, our HJP did not engage in systemic advocacy
- Yes, our HJP undertook systemic advocacy as part of the partnership
- Don't know
- Other (please specify)

35. In 2017-2018, has HJP/partnership facilitated change to the way that the health or legal services address client needs (internal systems change)?

- Yes
- No
- Don't know



2018 census of HJPs: health partner survey

### Partnership

Following are a small number of questions relating to partnership. For a comprehensive evaluation of your partnership, HJA has developed an HJP Health Check. Please contact HJA for more information.

36. Is there a memorandum of understand (MOU) or other formal agreement between the legal and health partners involved in the HJP?

- Yes
- No
- Don't know
- Not applicable

37. Have the partners agreed upon and documented shared goal/s of the HJP (e.g. in an MOU or other formal document)?

- No
- Don't know
- Yes (*Please specify goals here*)

38. Are the roles and responsibilities of each partner outlined in an MOU or other documentation?

- Yes
- No
- Don't know

39. In 2017-2018, how often did your partnership meet to discuss HJP activities, progress, the health of the partnership, and/or strategic direction?

- Weekly
- Monthly
- Quarterly
- Annually
- Did not meet
- Don't know
- Other (please specify)

40. In 2017-2018, how many days per week was your HJP open or accessible to patients/clients?

Up to and including:

- Less than half a day a week
- 1 day a week
- 2 days a week
- 3 days a week
- 4 days a week
- 5 days a week
- 6 days a week
- 7 days a week
- Don't know
- Other (please specify, e.g. on call 3 days a week)



## 2018 census of HJPs: health partner survey

### Funding

We will first ask about funding (cash or staffing) for the HJP, and then ask about in-kind or other contributions.

41. What was the **main** source of funding for your HJP in 2017-2018?

- Funding from state/territory government
- Funding from the commonwealth government
- Legal service's core funding
- Health service's core funding
- Project funding within the legal service's budget
- Project funding within the health service's budget
- Public purpose fund (PPF), legal services board or equivalent
- Philanthropy
- Don't know
- Other (please specify)

42. Please specify department or strategy (e.g. Women's Safety Package)

43. From what other sources does the HJP receive funding?

- Funding from state/territory government
- Funding from the commonwealth government
- A legal service's core funding/project funding within the legal service's budget
- A health service's funding/project funding through the health service
- Public purpose fund (PPF), legal services board or equivalent
- Philanthropy
- Don't know
- Other (please specify)

44. Please specify department or strategy (e.g. Women's Safety Package)

45. What non-financial contributions does your health service make to the HJP?

- Executive support/governance
- Office space
- Administrative support
- Communications/marketing
- Staff hours in training
- Other, please specify

46. Please feel free to add any comments about funding here.



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Data and Evaluation

47. Does your health service record any information or data about HJP services provided to patients/clients (e.g. number of referrals to the HJP, nature of referrals) on any files or systems?

- No
- Yes *Please indicate what information or data*

48. On what system or database is information recorded about HJP clients or service activity?

- Health information management system
- Paper files
- The legal service's data system
- None
- Database (e.g. on Excel, Access or similar) maintained by the HJP staff
- Don't know
- Other (please specify)



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49. On which health information management system is information stored?

- Medical Director  TrakCare  
 Pracsoft  Don't know  
 Other (please specify)



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50. Does your health service collect data about the outcomes or impact of the HJP?

- Yes  
 No  
 Don't know



2018 census of HJPs: health partner survey

51. On what system or database does your health service record information about the outcomes of the HJP?

- Health information management system  Paper files  
 The legal service's database  None  
 Database (e.g. on Excel, Access or similar) maintained by the HJP staff  Don't know  
 Other (please specify)

52. What types of outcomes are recorded?



2018 census of HJPs: health partner survey

53. Is there anything you would like to add about your HJP?



Details for the Health Justice Australia website

The Health Justice Australia website publishes information about active HJPs around the country.

54. Please indicate if you give permission to add or update each of the following details about your HJP, based on the information you have provided in this survey.

	Yes	No	Please contact us to discuss
HJP name	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type of service setting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Postcode only	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LGA only	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Phone number	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health partner name	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Target client group(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type of legal issues dealt with	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Thank you very much for your participation in this census.** Click the 'done' button to submit your responses.

With your input, we can maintain up to date information about the network of health justice partnerships around Australia. We aim to have collated data available to you in early 2019.

For information, practitioner resources and links to others in the health justice network, please visit us at [healthjustice.org.au](http://healthjustice.org.au).



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- This is the legal partner survey. Please complete one survey for each HJP you are involved in. If there are two legal partners, please complete one survey together.
- The survey should be completed by someone who knows in detail about the structure, clients and activities of the HJP in the 2017-2018 financial year. We also ask about available service data.
- The survey may take up to 35 minutes to complete, but will automatically skip sections not relevant to your HJP.
- If you cannot answer a question, you are able to move on and then come back to that question using the 'previous' and/or 'next' buttons. There is a place at the end of the survey to add any additional comments you may like to make.
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#### Contact us

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Who is completing this survey?

1. What is your name?

2. What is your email address?

3. Would you like a PDF copy of your survey responses, once completed?

Yes

No

4. What is the name of your health justice partnership?

Please add service name then **tick if you do not describe your service as a health justice partnership**

HJP or service name:



2018 census of HJPs: legal partner survey

Not an HJP?

5. How do you describe this service?

- A place-based service hub (with other services in an community setting)
- An integrated service (where the lawyer is employed by the health service)
- A legal outreach clinic in a health setting
- A legal student clinic in a health setting
- Other (please describe)

**We will continue to use the term 'HJP' in the questions that follow. Please take this to refer to your service.**



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6. What is your role in relation to the HJP?

- HJP lawyer
- Manager responsible for the HJP
- HJP administrative or para-legal officer
- Other (please specify)



2018 census of HJPs: legal partner survey

## Legal partner(s)

### 7. What is the name of your legal service?

(If not a legal service, the organisation employing the legal staff working in the health service)

### 8. How would you best describe your legal service?

- Aboriginal and Torres Strait Islander Legal Service       Legal Aid Commission
- Community Legal Centre – generalist       NGO legal service
- Community Legal Centre – specialist       Private law firm- i.e. Probono
- Family Violence Prevention Legal Service       N/A - lawyer employed by the health partner
- Other (please specify)

### 9. Is there another legal service partner in your partnership?

- Yes
- No

### 10. What is the name of this legal service?

### 11. How do you best describe this legal service?

- Aboriginal and Torres Strait Islander Legal Service       Legal Aid Commission
- Community Legal Centre – generalist       NGO legal service
- Community Legal Centre – specialist       Private law firm- i.e. Probono
- Family Violence Prevention Legal Service       N/A - lawyer employed by the health partner
- Other (please specify)

12. What is their role in the partnership?

They provide lawyers on site

They accept referrals from HJP lawyers on site

Other (please specify)

13. If a probono legal service, what were the total number of hours of probono legal assistance provided in the 2017-2018 financial year?

Not a probono legal service

Do not have data available

Number:

14. Are there any other legal partners in your partnership?

No

Yes (Please indicate the name and role of any additional legal partners)



2018 census of HJPs: legal partner survey

### Health and other partners

15. What is the name of your main health service partner?

16. Please list any others involved in this partnership (e.g. other health services, evaluators, community representatives or groups)?

Partner organisation  
and/or role:

Partner organisation  
and/or role:

Partner organisation  
and/or role:



2018 census of HJPs: legal partner survey

### When the HJP commenced

17. In what month and year did HJP lawyers start seeing patients/clients?

Month

Year

We are planning an HJP.

Due to start (month/year):

18. Did your HJP cease operating during 2017-2018, for a period or permanently?

No

Yes, permanently

Yes, temporarily



2018 census of HJPs: legal partner survey

### The setting(s) for your health justice partnership

19. In how many separate service settings (separate hospitals, sites or health services) did your HJP operate in 2017-2018?

If your HJP works across different sections in one health location, please count this as one setting.

20. Which of the following best describes the service setting(s) for the HJP?

Hospital setting

Primary health setting (e.g. community health services)

Other (please specify)



2018 census of HJPs: legal partner survey

### Hospital setting

21. Which parts of the hospital do HJP lawyers most commonly liaise with?

- |   |   |
|---|---|
| <input type="checkbox"/> The whole hospital     | <input type="checkbox"/> Intensive care |
| <input type="checkbox"/> Allied health          | <input type="checkbox"/> Maternity      |
| <input type="checkbox"/> Emergency              | <input type="checkbox"/> Mental health  |
| <input type="checkbox"/> Generalist social work | <input type="checkbox"/> Oncology       |
| <input type="checkbox"/> General ward           |   |
| <input type="checkbox"/> Other (please specify) |   |



Primary health setting

22. Please indicate the type of primary health setting.

- |   |  |
|---|--|
| <input type="checkbox"/> Aboriginal or Torres Strait Islander medical or health | <input type="checkbox"/> Generalist community health       |
| <input type="checkbox"/> Aged care  | <input type="checkbox"/> General practice                  |
| <input type="checkbox"/> Alcohol and other drug service                         | <input type="checkbox"/> Maternal and child health service |
| <input type="checkbox"/> Allied health  | <input type="checkbox"/> Mental health                     |
| <input type="checkbox"/> Counselling  | <input type="checkbox"/> Refugee health                    |
| <input type="checkbox"/> Other (please specify)                                 |  |



23. In what location(s) did the HJP deliver services in 2017-2018?

Postcode(s) and/or

Suburb(s) or region(s)



People using your HJP

24. Does the HJP **target** services to a particular client group or groups?

No - we serve the general community

Yes (please specify)

25. We are interested in the profile of clients who received individual legal assistance from the HJP during 2017-2018. Please estimate the proportion of clients seen who were:

	None/few (eg <15%)	Some (eg 15-50%)	More than half (eg 51-85%)	Most/all (eg >85%)	Don't know
Experiencing economic disadvantage (reliant on social security benefits, no or limited income)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aged 15-26	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Older (Aged 65+, or 55+ if Indigenous)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aboriginal or Torres Strait Islander peoples	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
From culturally and linguistically diverse communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with a physical disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with a mental illness and/or addiction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with other chronic health condition(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living with an intellectual or psycho-social disability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeless or at risk of experiencing homelessness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At risk of or experiencing family violence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LGBTQI+	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Women	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Repeat users of the HJP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other client groups? (please specify)

## Referral procedures

26. Are there referral procedures from the health service **to the HJP lawyers**?

(select all that apply)

- There are no referral procedures from the health service to the HJP lawyers
- There are informal referrals from the health service to the HJP lawyers (e.g. opportunistic referral based on hallway conversation or personal relationships)
- There are formal (agreed and documented) referral procedures from the health service to the HJP lawyers
- Don't know
- Other (please specify)

27. Are there referral procedures from the HJP lawyer **to the health service**?

(select all that apply)

- There are no referral procedures from the HJP lawyers to the health service
- There are informal referrals from the HJP lawyers to the health service (e.g. opportunistic referral based on hallway conversation or personal relationships)
- There are formal (agreed and documented) referral procedures from the HJP lawyers to the health service
- Don't know
- Other (please specify)



28. We are first interested in the areas of law covered by your HJP.

In 2017-2018, did your HJP assist with the following types of legal issues? (please indicate for each problem type)

	No clients had this legal problem type	HJP provided advice/assistance	HJP <b>warm</b> referred these issues on	HJP does not cover (out of scope)	Don't know
Child protection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Consumer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Credit/debt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Crime (defence)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Crime (victim)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability - NDIS related	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Discrimination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic and family violence (e.g. family violence/intervention related orders)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Elder abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family law (e.g. separation, divorce, child recovery)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fines	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guardianship related issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health, including mental health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing/tenancy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Immigration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

29. What were the three most common types of legal issues seen by the HJP lawyer/s in 2017-2018?

1

2

3

30. What types of legal assistance did your HJP provide to clients? (select all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Legal information  | <input type="checkbox"/> Non-legal support (e.g. counselling, financial counselling)  |
| <input type="checkbox"/> Paralegal support (e.g. completing forms)  | <input type="checkbox"/> Warm referral for casework/representation (e.g. legal partner organisation, other community legal service or pro bono) |
| <input type="checkbox"/> Legal advice   | <input type="checkbox"/> Warm referral for other assistance (e.g. minor assistance for matter outside the expertise of the HJP lawyers)         |
| <input type="checkbox"/> Legal tasks (e.g. drafting documents, writing to the other party, advocating on behalf of client without ongoing carriage of the matter) | <input type="checkbox"/> Don't know   |
| <input type="checkbox"/> Legal casework and/or representation (in court or tribunal)  |   |
| <input type="checkbox"/> Other (please specify)   |   |

Secondary consultation

31. In 2017-2018, did **HJP lawyers** provide information to health professionals about a legal issue facing client/patients (secondary consultation)?

- Yes
- No
- Don't know

32. In 2017-2018, did **health partner professionals** provide information to HJP lawyers about a health issue facing patients/clients (secondary consultation)?

- Yes
- No
- Don't know

Service data for the 2017-2018 financial year

The following questions ask about the number of referrals to your service, clients assisted and types of legal assistance provided by the HJP during the 2017-2018 financial year, based on your service data.

In each case you can indicate if you do not collect these data or if the data is not available to report.

33. If preferred, a prepared report (e.g. 2017-18 annual report statistics) on services delivered, clients served and/or other activity may be forwarded to [health.justice@healthjustice.org.au](mailto:health.justice@healthjustice.org.au) or uploaded here.

Choose File

No file chosen

34. In 2017-2018, what was the total number of **referrals from the health partner(s)** to the HJP for legal assistance?

- Referrals not recorded
- Data not available to provide
- Number



## 2018 census of HJPs: legal partner survey

35. How many **clients** were provided a legal assistance service (one or more advices, minor assistance or legal tasks, advocacy or representation) by the HJP lawyers in 2017-2018?

*Do not count people attending CLE sessions in this figure.*

- Number of clients not recorded
- Data not available to provide

Number:

Categories below are drawn from the National Legal Assistance Data Standards Manual. If you use or undertake different categories of work, please list your own under 'other'.

36. How many of the following **types of legal assistance** were provided by the HJP in 2017-2018?  
(please indicate if not relevant, not collected or not available.)

Legal information to the client

Legal advice to the client

Legal task (e.g. drafting documents, advocating for client without carriage of the matter)

Legal casework (may include representation)

Secondary consultations, lawyers to health professionals

Non legal support services (e.g. financial counselling)

Referral to other legal service for advice/ assistance

Referral to other legal service for representation/ casework

Other (please describe below)

Total legal assistance services

37. If there is anything you would like to add about service statistics, please do so here

38. For the 2017-2018 financial year, please estimate for what **proportion of HJP clients** HJP lawyers:

	None (eg >15%)	Some (eg 15-50%)	More than half (eg 51-85%)	Most/all (eg >85%)	Don't know
Referred clients back to the health service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordinated the legal assistance of a client with the health care provided to that client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participated in clinical team discussions about a patient/client	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Otherwise shared the 'case management' of a client with the health service (please describe below)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please describe how you share case management



2018 census of HJPs: legal partner survey

### Interdisciplinary training

39. In the 2017-2018 financial year, have **HJP lawyers** provided any professional development or training to health partner professionals?

- Yes
- No
- Don't know



2018 census of HJPs: legal partner survey

40. What topics were covered in these sessions?



2018 census of HJPs: legal partner survey

41. In the 2017-2018 financial year, have **health partner professionals** provided any professional development or training to the HJP or legal partner lawyers?

- Yes
- No
- Don't know



2018 census of HJPs: legal partner survey

42. What topics were covered in these sessions?



2018 census of HJPs: legal partner survey

Community legal education

43. In 2017-2018, did HJP lawyers undertake community legal education for audiences beyond the health service staff (e.g. community members, services or practitioners outside the host service)?

- Yes
- No
- Don't know

44. What topics were covered in these sessions?



2018 census of HJPs: legal partner survey

Systemic advocacy and systems change

45. In 2017-2018, has your HJP undertaken policy advocacy or law reform activities as a partnership, over and above any advocacy work undertaken by the individual partner organisations?

- Yes, our HJP undertakes systemic advocacy as part of the partnership
- No, our HJP does not engage in systemic advocacy
- Don't know
- Other (please specify)

46. In 2017-2018, has your HJP/partnership facilitated change to the way that the health or legal services address client needs (systems change)?

- Yes
- No
- Don't know



## Partnership

Following are a small number of questions relating to partnership.

For a more comprehensive evaluation of your partnership, HJA has developed an HJP Health Check. Please contact HJA for more information.

47. Is there a memorandum of understand (MOU) or other formal agreement between the legal and health partners involved in the HJP?

- Yes
- No
- Don't know
- Not applicable

48. Have the partners documented shared goal/s of the HJP (e.g. in an MOU or other formal document)?

- No
- Don't know
- Yes (Please specify goals here)

49. Are the roles and responsibilities of each partner outlined in an MOU or other documentation?

- Yes
- No
- Don't know

50. In the 2017-2018, how often did your partnership meet to discuss HJP activities, progress, the health of the partnership, and/or strategic direction?

- Weekly
- Monthly
- Quarterly
- Other (please specify)
- Annually
- Did not meet
- Don't know



## Resources and infrastructure of your HJP

51. In 2017-2018, how many days per week was your HJP open or accessible to patients/clients? (Exclude additional work undertaken by the legal service to support clients.)

Up to and including:

- Less than half a day a week
- 1 day a week
- 2 days a week
- 3 days a week
- 4 days a week
- 5 days a week
- 6 days a week
- 7 days a week
- Don't know
- Other (please specify, e.g. on call 3 days a week)



52. In 2017-2018, on average how many legal service **staff hours per week** are allocated to your HJP (including direct service provision and associated legal work, administration, partnership work, training, systemic advocacy, CLE)?

Paid lawyers (hours)

Paid paralegals (hours)

Paid admin staff (hours)

Other paid staff (please specify roles and number of hours)

Volunteers (please specify roles and number of hours)

Other (please specify roles and number of hours)



## Funding

We will first ask about funding (cash or staffing) for the HJP, and then in-kind or other contributions.

53. What was the **main** source of funding for your HJP in 2017-2018?

- Legal service's core funding
- Health service's core funding
- Project funding within the legal service's budget
- Project funding within the health service's budget
- Funding from state/territory government
- Funding from the commonwealth government
- Public purpose fund (PPF), legal services board or equivalent
- Philanthropy
- Don't know
- Other (please specify)

54. Please specify the department or strategy through which the funding was provided (e.g. Women's Safety Package)

55. Approximately what proportion of HJP funding comes from this source?

- Less than 25%
- 26-50%
- 51-75%
- 76-100%
- Don't know

56. What is the funding period of the HJP's current main funding source?

From

To

57. From what other sources does the HJP receive funding?

- State/territory government
- Commonwealth government
- A legal service's core funding/project funding within the legal service's budget
- A health service's funding/project funding through the health service
- Public purpose fund (PPF), legal services board or equivalent
- Philanthropy
- Don't know
- Other (please specify)

58. Please specify the department or strategy (e.g. Women's Safety Package)

59. What non-financial contributions does your legal service make to the HJP?

(Exclude lawyer time already accounted for above)

- |   |   |
|---|---|
| <input type="checkbox"/> Executive oversight/governance                   | <input type="checkbox"/> Accepting referrals from HJP |
| <input type="checkbox"/> Supervision of HJP lawyers                       | <input type="checkbox"/> Don't know                   |
| <input type="checkbox"/> Community legal education (by staff outside HJP) |   |
| <input type="checkbox"/> Other, please specify                            |   |

## Data and Evaluation

60. On what system or database is information recorded about HJP clients and activities?

- |  |  |
|--|--|
| <input type="checkbox"/> CASES (database used by some legal aid commissions) | <input type="checkbox"/> On the health service data system                                       |
| <input type="checkbox"/> ATLAS (database used by some legal aid commissions) | <input type="checkbox"/> Database (e.g. on Excel, Access or similar) maintained by the HJP staff |
| <input type="checkbox"/> CLASS (CLC database)                                | <input type="checkbox"/> Paper files   |
| <input type="checkbox"/> Other legal service database (describe below)       | <input type="checkbox"/> None  |
| <input type="checkbox"/> Other (please specify)                              |  |

61. Is data collected about the outcomes or impact of the HJP?

- Yes
- No
- Don't know

62. On what system or database does your service record information about the outcomes of the HJP?

- Client/service database of the legal service
- On the health service data system
- Database (e.g. on Excel, Access or similar) maintained by the HJP staff
- None
- Paper files
- Other (please specify)

63. What types of outcomes are recorded for the HJP?

64. Has your HJP been evaluated?

- Yes, internal evaluation
- Yes, independent evaluator
- No
- Don't know

65. Is there anything you would like to add about your HJP, or your responses to this survey?



## 2018 census of HJPs: legal partner survey

### Details for the Health Justice Australia website

The Health Justice Australia website provides information about active HJPs across the country.

66. Please indicate if you give permission to add or update each of the following details about your HJP, based on the information you have provided in this survey.

	Yes	No	Please contact us to discuss
HJP name	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type of service setting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Street address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Postcode only	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LGA only	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Phone number	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Legal partner name	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Target client group(s)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Type of legal issues dealt with	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## 2018 census of HJPs: legal partner survey

### Other health justice services

67. We are interested in the various ways that your legal service may be engaging with health services. How many of each of the following services (including this HJP) is your legal service involved in?

*Please leave blank if you or someone else in your organisation has already provided this information.*

**Health justice partnerships**

(partnerships to embed legal help in health care services or teams)

**Outreach legal clinics**

in a health settings (but not as part of health care team)

**Integrated services**

(the lawyer is employed by the host health service)

**Service hubs**

(multiple services co-located in a health or community setting)

**Legal student clinics**

in a health setting

**Other** (please describe).

**Thank you very much for your participation in this census.** Click the 'done' button to submit your responses.

With your input, we can maintain up to date information about the network of health justice partnerships around Australia. We aim to have the collated data available to you in early 2019.

For information, practitioner resources and links to others in the health justice network, please visit us at [healthjustice.org.au](http://healthjustice.org.au).