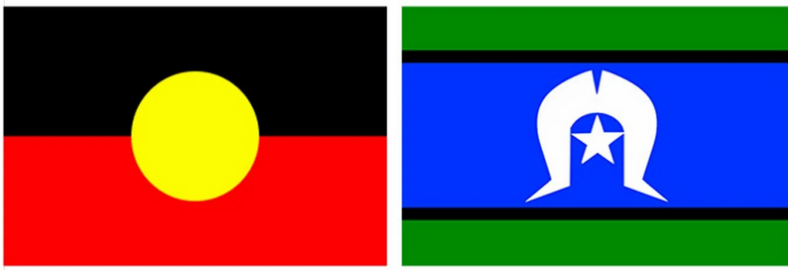


We acknowledge that we live and work on Aboriginal land, land of the palawa people of lutruwita (Tasmania).

We pay our respects to the Tasmanian Aboriginal Community, to elders past and present, and all those who continue caring for country, sharing stories and upholding rights and culture.

We look forward to a day when a treaty is negotiated in respect of lutruwita and the Australian continent, to go some way towards righting past wrongs.



women's
legal
service
tasmania



**Just Healthy
Families**

TASMANIA LEGAL AID +
WOMEN'S LEGAL SERVICE TASMANIA

**Legal
Aid** For
Tasmanians

Just Healthy Families Playground Partnerships

Women's Legal service and Tasmania Legal Aid have partnered to deliver Tasmania's first health Justice Partnership



2-year pilot project funded by the Tasmanian Community Fund in 2022, with contributions from the State and Federal Governments and other philanthropy. Perpetual Trustees initially funded the Hobart Women's Shelter case work solicitor position, and Equity Trustees funded coaching support from Health Justice Australia



Commenced in January 2022 and in 2024 received a commitment of funding from the Tasmanian Government for another two years.

Aims

Deliver

Deliver Tasmania's first Health Justice Partnership

Reduce

Reduce the impact of family violence on Tasmanians, with increased health, legal and overall wellbeing for those experiencing family violence

Streamline

Streamline access to legal assistance through health and social service partner sites

Increase

Increase number of staff in health and social services trained on how to refer clients to legal and other support services.

Our Partners



Just Healthy Families

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Tasmania
Legal Aid



**hobart,
women's
shelter**
SUPPORTING WOMEN AND CHILDREN SINCE 1974

UNIVERSITY of
TASMANIA 



Referral to JHF lawyers

- Phone
- Email
- Virtual meeting
- On-site

Referrals can be made by partnered services and other allied health and social service providers.

Clients can also self refer.



What we offer

- Legal and non-legal information
- Legal advice
- Referrals and warm referrals to legal and non-legal service providers
- Legal assistance extending to drafting of letters, documents, and Court representation in certain cases
- Extending to case work in some circumstance however most ongoing casework is referred to our partner TLA (in house and grants of aid to private practitioners)
- Secondary consultation with partner services (CHaPS and CFLCs) and unofficial partners

Secondary Consultation

What is it?

An information-sharing activity where a practitioner shares their professional expertise with a partnering practitioner or allied service provider for the purpose of directly supporting shared service users

Who can use it?

- CFLC staff & CHaPS staff, including 'visiting staff'
- Health and social service providers (our 'informal partners')

What does it involve?

Speaking to/emailing a JHF lawyer. Discussions can be with client consent, or on a hypothetical, de-identified basis



Areas of Law

Family law – Parenting and/or property disputes, divorce, child support & maintenance

Family Violence Orders

Restraint Orders

Child Protection matters

Tenancy and housing issues

Debt issues

Victims of Crime compensation

Criminal law

Who we help

- Victims and survivors of family violence – family violence defined broadly as under the *Family Law Act 1975 (Cth)*
- Partnered health and social service providers through secondary consultation
- JHF assistance (other than secondary consultation) is for women only – Men are linked in with our partner TLA for advice and ongoing assistance
- For visits at the partner sites our clients must be pregnant or care for children 5yo or younger.

Our model of service delivery

Co-location of legal service within health and social service to make it more accessible

Professional loitering – ‘part of the furniture’

No appointments required on site

Contact can be on or off site

Flexible, personable and approachable

Confidential and safe

- Clients can access JHF lawyers on partner sites such as Child Family Learning Centres (CFLC), and Child Health and Parenting Services sites.
- We can also meet with clients at other sites such as the WLST office, local neighbourhood centre/community service or by telephone.

What sets JHF apart?

JHF lawyers aim to provide a service that is qualitatively different from that provided by mainstream legal services

We work collaboratively with health and social service providers to embed legal services into the health and community sector so that clients can receive timely and meaningful assistance and support when they need it

Clients are able to link in directly with a lawyer in a location they feel safe and supported in, removing many of the barriers to accessing legal help - we are not 'lawyers in suits' waiting for clients to come to us

Our practitioners have extensive experience in working with victims and survivors of family violence and apply a trauma-informed lens to their practice

Strategies to address complex legal, social and health care needs are able to be developed in an integrated way that empowers the client and ensures wrap-around support

Our lawyers also have the ability to engage in ongoing advocacy in targeted areas, creating possibilities for effecting long-term systemic change for vulnerable populations

Where are we located?

SOUTH:

Child Family Learning Centre - Chigwell, Ptunnarra (New Norfolk), Tagari Lia (Bridgewater), Wayarapatee (Geeveston), Clarence Plains, The Nest (Sorell), Saltbush (Kingston), Glenorchy

Women's Shelter - Hobart Women's Shelter

NORTH:

Child Family Learning Centre - Ravenswood, George Town, Break O'Day (St Helens), East Tamar, Beaconsfield

NORTH-WEST & WEST:

Child Family Learning Centre – Queenstown, Zeehan Anglicare or Neighbourhood Centre (as arranged), Wynyard, East Devonport, Burnie, West Ulverstone

Women's Shelter – North-West Tasmania Women's Shelter

STATEWIDE:

CHaPS sites as required by partners



North West

1 East Devonport CFLC

Client Legal Services	57
Clients	32
Children	63
Secondary Services	11

2 Burnie CFLC

Client Legal Services	49
Clients	24
Children	37
Secondary Services	6

3 Queenstown CFLC

Client Legal Services	46
Clients	8
Children	11
Secondary Services	7

4 Wynyard (Iarapi) CFLC

Client Legal Services	19
Clients	10
Children	14
Secondary Services	1

5 West Ulverstone (Blue Gum) CFLC

Client Legal Services	13
Clients	10
Children	20
Secondary Services	2

North

6 Ravenswood CFLC

Client Legal Services	23
Clients	16
Children	33
Secondary Services	5

7 East Tamar (muylatina) CFLC

Client Legal Services	24
Clients	12
Children	63
Secondary Services	1

8 Georgetown CFLC

Client Legal Services	22
Clients	16
Children	35
Secondary Services	6

9 St Helens CFLC

Client Legal Services	32
Clients	20
Children	44
Secondary Services	6

10 Beaconsfield CFLC

Client Legal Services	12
Clients	7
Children	10
Secondary Services	7

South

11 ptunarra (New Norfolk) CFLC

Client Legal Services	14
Clients	9
Children	24
Secondary Services	0

12 tagari lia (Bridgewater) CFLC

Client Legal Services	50
Clients	17
Children	27
Secondary Services	1

13 Geeveston CFLC

Client Legal Services	9
Clients	6
Children	12
Secondary Services	3

14 Clarence Plains CFLC

Client Legal Services	18
Clients	13
Children	24
Secondary Services	5

15 Chigwall CFLC

Client Legal Services	40
Clients	16
Children	32
Secondary Services	3

16 Hobart Women's Shelter

Client Legal Services	123
Clients	38
Children	51
Secondary Services	18

17 The Nest (Sorrell) CFLC

Client Legal Services	18
Clients	9
Children	24
Secondary Services	3

18 Saltbush (Kingston) CFLC

Client Legal Services	20
Clients	12
Children	28
Secondary Services	2

19 Glenorchy CFLC

Client Legal Services	2
Clients	1
Children	4
Secondary Services	0

What impact is the JHF having? A snapshot of our statistics

January – December 2024

Legal services provided (directly with clients and partners) = 908

Clients and family members assisted = 992

Secondary consultations = 144

January – June 2025

Legal services provided (directly with clients and partners) = 487

Clients and family members assisted = 760







Secondary consultations = 54

Service Types 2024

Court/Tribunal	6
Dispute Resolution	1
Information	45
Legal Advice	260
Legal Task	391
Ongoing legal support service	1
Other Representation	11
Referral	54

What impact is the JHF having? A snapshot of our statistics

Six most common types of legal issues assisted through the Just Healthy Families consultations with Clients and Partner Organisations

	Number of Direct consultations	Number of Secondary Consultations	Total (%)
 Family Law	400	60	41%
 Children's Issues	231	27	23%
 Family violence	122	29	13%
 Other Civil	117	10	12%
 Other Criminal	27	8	3%
 Other	65	25	8%

What do our health Justice partners think about the impact the JHF pilot program is having in the community?

Hear from Vikki Iwanicki, Centre leader at the
Queenstown Child and Family Learning Centre



And from Stuart Bell at the Beaconsfield
Child and Family Learning Centre



What does the community think?

The West Coast community values consistency and “showing up” – creating a feeling of confidence in respect of the services the community receives. The JHF (program) has become a vital part of service provision and meeting over and above our expectations. In short, thank you from the West.

Lyn O'Grady
Community & Family Practitioner,
Anglicare TAS

ANZ-PBA Partnering Award Winner 2024



The ANZ-PBA Partnering Award was established to recognise effective cross-sector partnership practice in Australia. ANZ and PBA believe good partnering practice can lead to transformative change and sustainable relationships, ultimately delivering long term benefits for the Australian community

PBA Associate, Julie Mundy said: “We received some impressive applications from a range of sectors. Just Healthy Families demonstrated a strong culture of openness between partners with the co-location of the JHF lawyers helping build trust between partners who could see first-hand the impact the service had on clients.”

Case Study



Questions



- NORTH: Foluke and Zoe
- NORTH-WEST: Sonya
- SOUTH: Megan and Zoe
- 1800 874 986 (then dial 1 for South, 2 for North or 3 for North-West & West Coast)
- lawyers@justhealthyfamielias.org.au
- Website: <https://www.legalaid.tas.gov.au/jhf>



Just Healthy Families

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