Legal Health Check – types of issues lawyers can help with

This legal health check is to help you identify legal issues that can worry people, which a community lawyer may be able to help with. Tick the box if you think an area of legal need is relevant for the person you are supporting. Note that the examples listed below each heading are not a complete list of each type of issue.

☐ **Money issues**

E.g., Unpaid fines or payday loans, being chased for money or having someone owe them money, trouble paying bills or receiving court documents, debt

☐ **Consumer**

E.g., Being signed up for a product or service that they can't afford, not happy with the quality of the goods or services that they have paid for or being owed a refund

☐ **Stolen Generations Reparation Scheme**

E.g., For Aboriginal and Torres Strait Islander people who identify as Stolen Generations survivors. Support lodging an application or help with an application that has been rejected

☐ **Housing**

E.g., Receiving a termination notice or a notice to attend a tribunal hearing, needing repairs done

☐ **Discrimination**

E.g., Being treated unfairly because of a person's sex, race, age, religion, disability, family status or sexual orientation, when trying to access housing, education, work, or services

☐ **Employment**

E.g., Losing a job or experiencing discrimination or harassment at work, not getting the right pay and/or conditions

☐ **Driving and traffic**

E.g., Wanting to challenge a penalty, defend a matter or make submissions in court

☐ **Family**

E.g., Separating or recently separated and needing advice about children, wanting to see children/grandchildren, or wanting to alter current co-parenting arrangements

☐ **Violence**

E.g., Feeling afraid of someone at home or elsewhere, been a victim of a crime and needing advice about Victim Support, needing to apply for a Violence Order

☐ **Complaints**

E.g., Complaint against police or a government department including health care, help accessing documents held by a government department

☐ **Guardianship and Power of Attorney**

E.g., Needing help to understand a power of attorney or enduring guardianship, not being happy with a financial manager or guardian, being unsure of their responsibilities as a financial manager or guardian

☐ **National Disability Insurance Scheme (NDIS)**

E.g., NDIA rejecting an application to be a participant in the NDIS, appealing NDIA decisions re: funding or support required

☐ **Insurance and superannuation**

E.g., Insurance claims and disputes – such as having claims rejected, getting access to superannuation

☐ **Other issues – please describe**